

Milestone Title	Status	Target Date	Associated ADP Action	Delivery Theme
001 - Design and Implement Core Foundational Build	Completed	Oct-25	ADP012 - Implemented a new CRM and business processes (phased, Waste, Revs and Bens in tranche 1, with two additional areas to follow). 4 areas in 2025/2026 in total.	Customer Experience and Communities Programme
003 - Complete initial build in Customer Services	Completed	Oct-25	ADP012 - Implemented a new CRM and business processes (phased, Waste, Revs and Bens in tranche 1, with two additional areas to follow). 4 areas in 2025/2026 in total.	Customer Experience and Communities Programme
003 - Go Live and embed new website	Completed	Nov-25	ADP013 - Implemented a new council website, a new booking capability and improved web chat capabilities.	Customer Experience and Communities Programme
002 - Build and test new website	Completed	Nov-25	ADP013 - Implemented a new council website, a new booking capability and improved web chat capabilities.	Customer Experience and Communities Programme
002 - Design standard approach for ID&V for use within customer facing services in GBC	Completed	Oct-25	ADP011 - Implemented a new ID and verification approach	Customer Experience and Communities Programme
002 - Address garage risks and mitigate	Completed	Dec-25	ADP035 - Addressed risks at the garage and demolition of the shed	Depot Modernisation Programme
003 - Complete the 10-year Regeneration Plan ahead of November 2025	Completed	Dec-25	ADP042 - Continued to support the Greater Carlton Town Board, readying for delivery.	Geding Growth
002 - Complete the 4-year investment plan ahead of	Completed	Dec-25	ADP042 - Continued to support the Greater Carlton Town Board, readying for delivery.	Geding Growth

November 2025 deadline				
002 - Complete Outline Business Case	Completed	Oct-25	ADP043 - Completed the final work required for the current stage of planning for Ambition Arnold.	Geding Growth
004 - Exit Making Meetings Matter and move to BAU	Completed	Dec-25	ADP003 - Have implemented and embedded Making meetings matter	Governance Control Framework
001 - Draft Gedling Growth and Smarter Working ToRs for each board	Completed	Oct-25	ADP003 - Have implemented and embedded Making meetings matter	Governance Control Framework
002 - Stand up remaining boards	Completed	Oct-25	ADP003 - Have implemented and embedded Making meetings matter	Governance Control Framework
003 - Implement and embed board level governance	Completed	Oct-25	ADP003 - Have implemented and embedded Making meetings matter	Governance Control Framework
004 - Align portfolio risk with corporate risk processes	Completed	Dec-25	ADP004 - Have implemented improved risk control, implemented and embedded the Risk Management Strategy and supporting technology / reporting capabilities	Governance Control Framework
004 - Produce a guide for managers highlighting where Impact Assessment are needed	Completed	Nov-25	ADP009 - Have fully embedded impact assessments including for Equalities, Data and environmental considerations.	Governance Control Framework
001 - Identify processes or changes that require impact assessments within organisation	Completed	Nov-25	ADP009 - Have fully embedded impact assessments including for Equalities, Data and environmental considerations.	Governance Control Framework

005 - Provide training for managers in completing Impact Assessment and using templates	Completed	Nov-25	ADP009 - Have fully embedded impact assessments including for Equalities, Data and environmental considerations.	Governance Control Framework
001 - Complete an operational management options appraisal of the leisure service.	Completed	Oct-25	ADP052 - Reviewed and agreed future operational management options for the delivery of our leisure centres	Leisure Transformation Programme
001 - Shed demolition	Completed	Oct-25	ADP035 - Addressed risks at the garage and demolition of the shed	Leisure Transformation Programme
004 - Agree Final Leisure Centre Plans as part of Ambition Arnold Masterplan	Completed	Nov-25	ADP047 - Determined the future for all our Leisure Centre sites, through Business Cases Analysis and Feasibility Studies	Leisure Transformation Programme
005 - Undertake business case analysis for joint use site operations	Completed	Dec-25	ADP047 - Determined the future for all our Leisure Centre sites, through Business Cases Analysis and Feasibility Studies	Leisure Transformation Programme
002 - Agree Final Arts Venue Plans as part of Ambition Arnold Masterplan	Completed	Oct-25	ADP049 - Completed a feasibility study for a theatre / cinema	Leisure Transformation Programme
002 - Agree Final Leisure Centre plans as part of Ambition Arnold Masterplan	Completed	Oct-25	ADP050 - Agreed an Outline Business Case, Design Plan and Funding Strategy for the development of new leisure and cultural facilities for Arnold Town Centre	Leisure Transformation Programme
002 - Introduce procurement clinics (internal employees)	Completed	Oct-25	ADP022 - Improved our procurement service – including having a Council wide pipeline and Plan	Smarter Working

002 - Create prioritised Training Plan and Apprenticeship Application Process	Completed	Nov-25	ADP023 - Created and rolled out a new approach to Learning and Development across the organisation, including for employees and members.	Smarter Working
---	-----------	--------	--	-----------------